| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-----------|------|---|---|---------------------|---------|------------------|
| S4 | 2878 | (acd or automat\$ adj call adj distrib\$ or ivr or "interactive voice respons") and (download\$ or transmi\$ or retriv\$) same (voice or audio or message) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/02 08:30 |
| S5 | 409 | (acd or automat\$ adj call adj distrib\$ or ivr or "interactive voice respons").ab. and (download\$ or transmi\$ or retriv\$) same (voice or audio or message) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR · | ON | 2004/12/01 15:12 |
| S6 | 155 | ((acd or automat\$ adj call adj distrib\$ or ivr or "interactive voice respons") and (download\$ or transmi\$ or retriv\$) same (voice or audio or message)).ab. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/01 15:12 |
| S7 | 73 | ((acd or automat\$ adj call adj distrib\$) and (download\$ or transmi\$ or retriv\$) same (voice or audio or message)).ab. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/01 15:12 |
| S8 | 73 | ((acd or (automat\$ adj call adj distrib\$)) and (download\$ or transmi\$ or retriv\$) same (voice or audio or message)).ab. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/01 15:25 |
| S9 | 73 | ((acd or (automat\$ adj call adj distrib\$)) and (download\$ or transmi\$ or retriv\$) same (voice or audio or message)).ab. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/01 15:27 |
| S10 | 0 | S9 and agent near8 admin\$ near3; announc\$ | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/01 15:27 |
| S11 | 20 | ((acd or (automat\$ adj call adj distrib\$)) and agent near8 (download\$ or transmi\$ or retriv\$ or reciev\$) same (voice or audio or message)).ab. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/04 09:58 |
| S12 | 13 | ((acd or (automat\$ adj call adj distrib\$)) and agent near8 (download\$ or transmi\$ or retriv\$ or reciev\$) same (voice or audio or message)) and agent near8 (login or logon or signin or signon or username) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/01 15:48 |

| | | | | <u> </u> | | |
|-----|-----|--|---|-----------|---------|------------------|
| S13 | 1 | 09/966688 | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/01 15:48 |
| S14 | 0 | ("2003/0065801").URPN. | USPAT | OR | ON | 2004/12/01 15:48 |
| S15 | 0 | ACD near8 agent near3 reciev\$ near3 announc\$ | USPAT | OR | ON | 2004/12/01 16:10 |
| S16 | 0 | ACD near8 agent near3 reciev\$ near5 audio | USPAT | OR | ON C | 2004/12/01 16:09 |
| S17 | 0 | ACD near8 agent near3 reciev\$ | USPAT | OR | ON | 2004/12/01 16:10 |
| S18 | 132 | ACD near8 agent near3 receiv\$ | USPAT | OR | ON | 2004/12/01 16:10 |
| S19 | 0 | ACD near8 agent near3 receiv\$ near3 announc\$ | USPAT | OR | ON | 2004/12/01 16:10 |
| S20 | 1 | ACD near8 agent near3 receiv\$ near3 audio | USPAT | OR | ON | 2004/12/01 16:10 |
| S21 | 48 | ((acd or (automat\$ adj call adj distrib\$)) and agent near8 (download\$ or transmi\$ or retriv\$ or receiv\$) same (voice or audio or message)).ab. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/02 07:02 |
| S22 | 4 | ("6092178" or "6061347" or "6092178").pn. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/02 07:04 |
| S23 | 1 | 09/895048 | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/02 08:30 |
| S24 | 0 | 09/895145 | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/02 10:02 |
| S25 | 4 | (("6449734") or ("6351775") or ("6606643") or ("6807257")).PN. | USPAT | OR | OFF | 2004/12/02 18:18 |
| S26 | 1 | S25 and (music or audio or voice) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/02 14:18 |
| S27 | 1 | S25 and (music or audio or voice) near3 (file or message) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/02 10:05 |

| S29 | 734305 | S25 and url or address | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/02 10:05 |
|------|--------|--|---|----|------|------------------|
| S30 | 4 | S25 and (url or address) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/02 10:05 |
| S31 | 2 | S25 and (url or address) near3 (file or computer or terminal or agent) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/02 10:06 |
| S32 | 1 | ("6449734").PN. | USPAT | OR | OFF | 2004/12/02 10:36 |
| S34 | 1 | ("6438583").PN. | USPAT | OR | OFF | 2004/12/02 18:20 |
| S35 | 0 | ("0935460").PN. | US-PGPUB | OR | OFF | 2004/12/02 18:21 |
| S36 | 0 | ("0935460").PN. | US-PGPUB | OR | OFF | 2004/12/02 18:21 |
| -S37 | | "935460" | US-PGPUB | OR | ON | 2004/12/02 18:21 |
| S38 | 0 | "09935460" | US-PGPUB | OR | ON | 2004/12/02 18:22 |
| S39 | 0 | "09/935460" | US-PGPUB | OR | ON . | 2004/12/02 18:22 |
| S40 | 2 | ("6108709").PN. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2004/12/02 18:22 |
| \$41 | 0 | (cluster and (voice or audio) and (ivr or acd) and (database or table)):ab. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ŌN | 2004/12/04 09:59 |
| S42 | 0 | (cluster and (voice or audio) and (ivr or acd) and (database or table)).ab. | US-PGPUB; USPAT | OR | ON | 2004/12/04 10:00 |
| S43 | 2 | (cluster and (voice or audio) and (database or table)) ab. and (acd or "automatic call distributor") | US-PGPUB; USPAT | OR | ON | 2004/12/04 10:01 |
| S44 | 2 | (cluster and (voice or audio) and (database or table)).ab. and (acd or "automatic call distributor") and (URL or IP) | US-PGPUB; USPAT | OR | ON | 2004/12/04 10:09 |
| S45 | 3 | (cluster and (voice or audio) and (database or table)) ab. and (URL or IP) | US-PGPUB; USPAT | OR | ON | 2004/12/04 10:08 |
| S46 | 2 | (cluster and (resource or file) and (database or table)).ab. and (acd or "automatic call distributor") and (URL or IP) | US-PGPUB; USPAT | OR | ON | 2004/12/04 10:09 |

| S47 | 2 | (cluster and (resource or file or content) and (database or table)). ab. and (acd or "automatic call distributor") and (URL or IP) | US-PGPUB; USPAT | OR | ON | 2004/12/04 10:10 |
|-----|--------|---|---|----|----|------------------|
| S48 | 2 | (cluster and (resource or file or content) and (database or table)). ab. and (acd or "automatic call | US-PGPUB; USPAT; EPO; JPO; | OR | ON | 2004/12/04 10:12 |
| | | distributor") and (URL or IP) | DERWENT; IBM_TDB | | | |
| S49 | | (cluster and (resource or file or content) and (database or table)). ab. and (acd or "automatic call distributor" or ivr) and (URL or IP) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/04 10:12 |
| S50 | 1 | (cluster same (resource or file or content) same (database or table)) same (acd or "automatic call | US-PGPUB; USPAT; EPO; JPO; | OR | ON | 2004/12/04 10:14 |
| | | distributor" or ivr) same (URL or IP) | DERWENT; IBM_TDB | | | |
| S51 | 101 | (cluster same (resource or file or content) same (database or table)) same (URL or IP) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/04 10:14 |
| S52 | 2 | (cluster same (resource or file or content) same (database or table)). ab. same (URL or IP) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/04 10:14 |
| S53 | 34 | (cluster same (resource or file or content) same (database or table)). ab. and (URL or IP) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/04 10:18 |
| S54 | 528312 | (becomes or added near3 cluster). ab. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/04 10:19 |
| S55 | 181 | ((becomes or added) near3 cluster).ab. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/04 10:19 |
| S56 | Ö | S55 and (acd) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/04 10:19 |

| S57 | 11 | S55 and (url or ip) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/12/04 10:21 |
|-----|-----|---|---|----|----|------------------|
| S58 | 138 | join near3 cluster | USPAT | OR | ON | 2004/12/04 10:21 |
| S59 | 2 | (join\$ near3 cluster).ti. | USPAT | OR | ON | 2004/12/04 10:21 |
| S60 | 48 | S58 and (url or ip) | USPAT | OR | ON | 2004/12/04 10:23 |
| S61 | 0 | S60 and acd | USPAT | OR | ON | 2004/12/04 10:22 |
| S62 | 0 | ((file adj shar\$) and cluster).ab. | USPAT | OR | ON | 2004/12/04 10:24 |
| S63 | 0 | (((resource or file or audio or music or voice) adj shar\$) and cluster).ab. | USPAT | OR | ON | 2004/12/04 10:24 |
| S64 | 95 | (((resource or file or audio or music or voice) adj shar\$) same cluster) | USPAT | OR | ON | 2004/12/04 10:26 |
| S65 | 3 | (((resource or file or audio or music or voice) adj shar\$) same cluster same join) | USPAT | OR | ON | 2004/12/04 10:26 |